

Quality Management Policy

1. Policy Statement

MVR Rivermount Construction Ltd is committed to delivering high-quality construction services that meet or exceed client expectations, comply with legal and regulatory requirements, and promote continuous improvement in all aspects of our business. We aim to build a strong reputation for quality, reliability, and consistency.

2. Objectives

Our quality management objectives include:

- Ensuring client satisfaction through consistent delivery of services
- Preventing defects by using trained personnel and approved methods
- Complying with relevant industry standards and regulations
- Monitoring performance and addressing non-conformances promptly
- Supporting a culture of continuous improvement across the business

3. Roles and Responsibilities

The Director is responsible for implementing and reviewing this Quality Management Policy. All employees and subcontractors are expected to follow defined procedures, report any quality issues, and contribute to upholding high standards on every project.

4. Quality Assurance and Control

We will use method statements, risk assessments, checklists, and client feedback to ensure quality assurance and control throughout each stage of our operations. Subcontractors will also be reviewed to ensure they meet our quality standards.

5. Review and Improvement

This policy will be reviewed annually or when there are significant changes in operations or regulations. We aim to improve processes by evaluating performance data, gathering lessons learned, and implementing corrective actions where needed.

Approved By

Madankumar Yeligar Director MVR Rivermount Construction Ltd